

**FEEL GOOD,
FEEL SAFE,
FEEL...
PORTUGAL!!**



**PRAxisBEISPIEL
PORTUGAL:
CLEAN AND
SAFE IN DEN
URLAUB**

Agenda



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Introduction

Eliseu Correia, CEO EC Travel

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At the airport

Example Faro Airport

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Transfer

José Santos, General Manager Best Transfers 4 U

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Rental Cars

Walton Contreiras, CEO Airauto

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Hotels & Restaurants

José Vila-Nova, Liaison Manager Hotel Vila Vita Parc

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Eliseu Correia

CEO, EC Travel



Portugal Opening Plan

PORTUGAL

Don't Forget to search for the Clean and Safe seal, it guarantees that additional protocols and measures to keep you safe are being implemented

OPEN NOW



Public Transport



Street stores



Book shops & Libraries



Water Sports and Nautical activities



Golf Courses



Zoos, Oceanariums, and similar



Individual Outdoor Sports
(without access to locker room)



Recreational Fishing



Rentalcar/Taxis/TVDE
(2/3 capacity and when being driven occupation is limited to the backseat)



Porto Santo Beach
Madeira Island



Restaurants, Cafes & pastryshops
(50% capacity, closing time 11pm)



Terraces and Promenades



Cultural facilities
(Museums, Palaces, Monuments, Art, Galleries...)

MAY 30TH



Religious Celebrations and churches
(limited capacity)

JUNE 1ST



Cinemas, Theaters, Concert Halls, and auditoriums
(with marked seats, and reduced capacity)



Shopping Center

JUNE 6TH



Beaches
(with health regulations)

TRAVEL MEASURES NOW

PORTUGAL

MANDATORY



Use of mask in public transport



Social distancing

ADVISED



Use of mask in public outings



Additional disinfection and cleaning

CONTINENTAL PORTUGAL



No mandatory confinement



Contactless solutions to minimize exposure



Walkthrough camera system for temperature control in the airports

AZORES ARCHIPELAGO MANDATORY



Test negative for Covid 19 for the last 72 hours



Use of mask in private transport (air, sea and land)

MADEIRA ARCHIPELAGO MANDATORY



14 days mandatory confinement of non residents on arrival



Use of mask in private transport (air, sea and land)



EU Schengen Flights: Incoming from all EU countries (with exception of Spain and Italy)

Non EU Flights: Incoming from USA, Canada, Brazil, UK, Switzerland and Norway

Reduced Air Transport

Travel Measures Now

Clean and Safe certificate

- How does it work?
- How many are already participating?
- Requirements?
- Validation?
- Audit?



<https://www.visitportugal.com/de/content/clean-and-safe>





Airport Rules

- Personal protection
- Cleaning
- Distancing and passenger journey
- Information
- Contactless operation

Faro Airport





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José Santos

General Manager, Best 4 U
Transfers



Best4U
transfers



Transfer: Measures

- Staff rules & protection
- Cleaning
- Occupancy rules



Best 4 U Transfer



Best 4 U Transfer





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AirAuto

SINCE 1987



Walton Contreiras

CEO, Airauto



AirAuto
CAR RENTAL

Airauto: Measures Car Rental

- Staff training
- Cleaning
- Check In
- Check Out



AirAuto
CAR RENTAL

Airauto



AirAuto
CAR RENTAL



José Vila-Nova

Liaison Manager, Hotel Vila Vita Parc





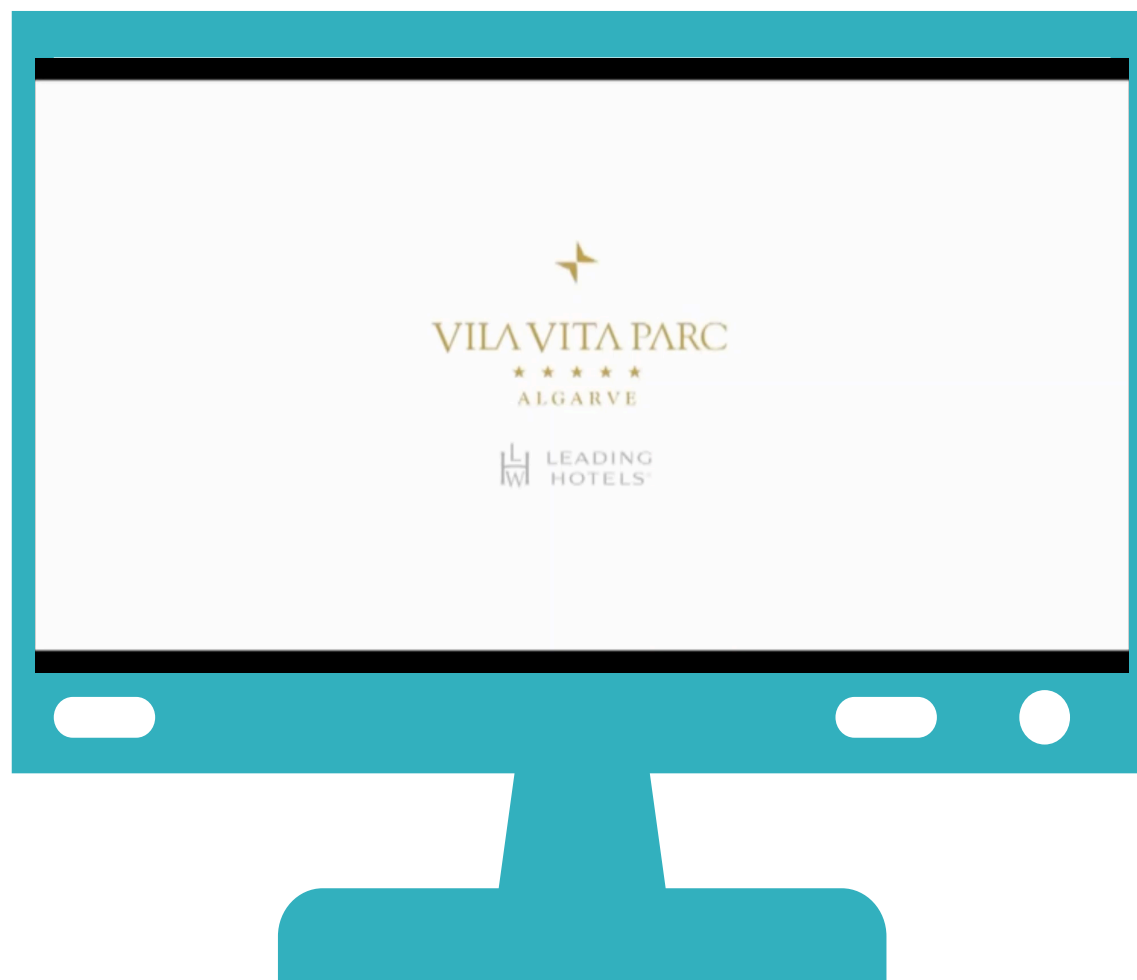
Impressions


VILA VITA
PARC
★★★★★

 LEADING
HOTELS®



Vila Vita Parc



Health & Safety Charter



VILA VITA'S HEALTH & SAFETY CHARTER IN COVID-19 TIMES (summarized version)

GUEST ARRIVAL

Reception & Transfers

- At the Reception desk, additional hand-sanitizers in all public areas, floor markings guarantee the safety distance and circulation between guests and staff.
- Guests will also be requested to acknowledge the resort's hygiene and safety protocols and sign a personal good health declaration form.
- All the luggage will be disinfected upon arrival at the hotel, as well as all buggies and vehicles, after their usage.
- Online check-out is also available in order to reduce physical interaction as much as possible in the reception area.
- Personalized transfers respecting the health and safety measures.
- Valet parking is available for hotel guests only.

DURING YOUR STAY

Your Guestroom Experience

- Our housekeeping team follow and respect the highest cleaning, hygiene and disinfection protocols, by sanitizing all components of the guestroom with added increased frequency.
- Before and after arrival, the room is disinfected and sanitized with electrostatic nebulization with an anti-viral and anti-germicidal solution.
- The use of gloves and face masks, and their efficient use, are a part of employee attire and conduct.
- The air-conditioning panels are also disinfected thoroughly. We guarantee that your accommodation will be totally disinfected and safe on your arrival and during your stay.
- During your stay, you will be provided with a complimentary hygiene kit, composed of a disposable face mask and an alcohol-based disinfectant. Additional hygiene kits may be purchased at the V-Life Kiosk.
- Your room will be serviced in your absence. Should you remain in the room while it is serviced, you will be required to wear a face mask.

Public Areas

- All public areas and facilities, including indoor and outdoor furniture, are disinfected with electrostatic nebulisations with an anti-viral and anti-germicidal solution.
- Furniture will be spaced out to allow for social distancing.
- The use of a face mask is required in all indoor public areas.
- Elevators will be limited to a maximum number of occupants, with floor markings for social distancing and hand-sanitizing dispensers.

Health & Safety Charter



THE FOOD & BEVERAGE EXPERIENCE

Restaurants & Bars

- All of our restaurants, bars and food and beverage outlets (will be open according to the weekly plan) and will be reduced to 50% of their usual capacity, to ensure social distancing.
- Breakfast will be a la carte
- All restaurant reservations must be made in advance and will follow a strict seating arrival time confirmed in advance to respect the allowed capacities.
- The use of face masks is required for guests and staff members inside the restaurants and bars at all times, except during the meal.
- Our staff members will accompany you to your table. Our menus are all disinfected regularly and after each use, as are all tables and chairs. Online/digital menus may also be accessed by a QR-Code.

Food Safety

- Kitchens and the handling of food enforce the stringiest standards of food safety and comply with national and HACCP regulations regarding prevention, action and training, and each one is health and food safety certified by TUV. All of our staff members are reminded to wash and disinfect their hands every 30 minutes.
- Each kitchen, including all the produce, materials and outside supplies that arrive to the resort, their handling and circulation throughout the various areas, as well as the transportation methods and storage facilities, are disinfected with electrostatic nebulisers with a disinfectant solution.

YOUR LEISURE EXPERIENCE

Pools & Beaches

- The set-up of the leisure areas, including pools and beaches, is made to guarantee safe social distancing.
- All protective covers on our sun loungers are used once per guest and towels immediately changed after guest use. Outdoor furniture and parasols will be disinfected by electrostatic nebulisation. Guests will only be required to use a face mask if entering a closed facility such as the restrooms, restaurant or bar.

SPA / HEALTH CLUB / SPORTS / CRÈCHE & KIDS' PARK / SHOPS / YACHT

- The Crèche and Kids' Park, the leisure and sports entertainment areas including the Sports Pavilion, EnerGym Health Club, VILA VITA Spa by Sisley Paris, Hair Salon, Yacht and V-Life Shops will have a maximum capacity for guests, and will be managed by appointment only or booked in advance (not required for shops). Social distancing will be ensured at all times, as well as in all activities that take place inside or outside of the facilities, including pools. All facilities and equipment will be disinfected after each guest use.
Certain spa treatments and other usual activities may not be available. Please consult with us in advance.

WEAR MASK / SOCIAL DISTANCING / WASH HANDS / INCREASED AND FREQUENT CLEANING

For latest updates on these protocols please consult the homepage www.vilavitaparc.com

Questions?





Thank you!