



Viselio is a fast-growing travel start-up. We are building a digital platform to help our customers obtain their travel visa online, securely and efficiently. In order to support future growth in several European countries, we are currently recruiting an enthusiastic and passionate

Intern in Customer Support department (German) (6 - 12 months internship in Belgrade, Serbia)

Your responsibilities:

In Viselio you will:

- Interact with our clients via phone, email and chat
- Learn how to advise our customers on their visa requirements and guide them through the application process
- Learn how to deal with and solve issues swiftly and in a friendly manner
- Take part in daily/weekly/monthly reporting

What are the requirements?

- Fluency in German (min. C1)
- Fluency in English (company language)
- Excellent writing and communication skills
- Proactive approach to problem solving
- Great analytical skills, a sense for structures and processes with a passion for details
- Good ICT know-how and passionate about digital technology
- Time and dedication for 6 - 12 months full time internship

Why Viselio?

We offer:

- Dynamic, friendly and international working environment
- Modern and cosy office
- Flexible working hours
- True startup experience
- Paid accommodation

Starting date: ASAP

If you are responsible, communicative and organized and think we are a match, we would love to meet you. Please send us your CV written in English including your references to jobs@viselio.com. We are looking forward to hearing from you!