

# Account Manager South Tyrol (f/m/d)

## Contribute to increasing Holidu's awareness and help partners to market their vacation rentals!

Holidu is a travel & tech start-up building the world's best search engine for vacation rentals. Our mission is to finally make finding and booking the perfect rental easy.

**Your future team:** Holidu will open a new local office in Bolzano. Together with the team lead Paolo and other team members, you will have a real impact on our partners in the South Tyrolean market and create great team spirit.

**Job location:** Bolzano, Italy

### Your role in our journey

- Be the main contact person for our partners in South Tyrol, who want to list their vacation rentals via our platform and advise them how to use our product.
- Support partners in all booking-related processes.
- Coordinate the going live of vacation rentals on our platform.
- Ensure and continuously improve a high level of customer-oriented service.
- Interact with our product and content team as well as external partners to enhance integrations and ensure smooth processes.
- Analyze market trends and statistical data to continuously improve the performance of our portfolio.

### Benefits in our adventure

- Have an impact on the millions of people using our product every month.
- Grow with responsibility from day 1 and through regular feedbacks.
- Stay healthy and energized with free fruit, breakfast and coffee in the office.
- Connect and have fun with like-minded people at work and regular events.

### Your backpack is filled with

- University degree in economics, tourism or other applicable fields.
- Relevant job experience in account management or other customer-oriented roles.
- Strong communication skills and the ability to remain friendly and calm in all situations.
- Near native German and a high proficiency in English (both written and oral).
- A customer-centric, problem-solving attitude.
- Excitement about new technologies and the travel industry.
- Near native German skills and fluent English.
- Driver's license.

### Ready for take-off?

We champion diversity in every aspect of life. We encourage applications from all genders, corners of the world and individual backgrounds. If you have a disability or special need that requires accommodation, please let us know.

**Apply with your CV on our career page and text us via [jobs@holidu.com](mailto:jobs@holidu.com) if you have questions.**

Your first contact: Simon



**We are looking forward to getting to know you!**